Please read the following notes carefully and if for any reason you do not understand any of the points please feel free to discuss with your instructor.

Paid Lessons, Block Booking and Vouchers.

\*\*\*Unless agreed previously with your instructor, Payment must be made to your instructor 48hrs before your lesson, or your slot maybe re-sold.

\*\*\*Block Booking – NON REFUNDABLE. No refunds will be given if you decide to leave L2DWG for whatever reason.

\*\*\*When purchasing a Block Booking, or Vouchers, if the pupil has a break in their lessons for more than 3 months, then the remainder of the block paid lessons will expire and the fee will be lost.\*\*\*

​\*\*\*Motorway Lessons are not compulsory, but can be carried out providing the pupil is nearly test ready and will be a minimum 2 hour lesson.\*\*\*

​\*\*\*If the pupil wishes to be taught using his/her own car, a declaration must be signed by candidate that  the vehicle is properly insured, road taxed and to the best of his/her knowledge fit for the road, with a legal current MOT. The instructor does have the right to insist on using the school car if he/she sees fit.\*\*\*

\*\*\*On the test day when the school car is used for tests, the instructor will not be teaching but still accompanying where required hence the car is being hired for a minimum of two hours. One hour to acclimatise and one hour for test with pick up and drop off at home inclusive.\*\*\*

​Vouchers

– must be used within a 6 month period from date issued (NON REFUNDABLE).

Cancellations Policy

48 hours’ notice must be given if you are unable to keep the lesson booked otherwise the full lesson fee will be payable.

If cancellations become regular then, block booking payment in advance may be necessary to continue further lessons.

Pick Up and Drop off for Lessons

Once an agreed start and finish address is confirmed it can be changed subject to one week’s notice.  This could possibly affect the lesson time being shortened due to the extra travelling.

Change in Pupil Circumstances

When you agree to lessons with L2DWG if a pupil decides to change their home address / start location, which is not in the current catchment area, and therefore the pupil leaves as a result of this change in circumstances any lessons previously paid for will be non-refundable and the fee lost.

If agreed time parameters change for the pupil, for example they could do mornings in the week but can only do Saturdays, L2dwg cannot guarantee they will be able to fulfil any of these circumstantial changes. Therefore if the pupil leaves as a result of this change in circumstances, any lessons previously paid for will be non-refundable and the fee lost.

Test Dates

All practical tests must be confirmed with your instructor prior to booking the test.  The pupil must confirm in writing i.e. via a text message once the practical test is booked with the exact date and time.  It is the pupil’s responsibility to bring all the correct documentation for the test day and fees.  Any outstanding fees must be paid in full before the test date.  Failure to comply will result in the test not going ahead and any cost incurred by the pupil will not be covered.

Vehicle Breakdown

The driving instructor is not responsible for any fees lost to the pupil due to mechanical breakdown on the day of test.

Use of an L2DWG car for a Test

If you have taken less than 6 hours of driving lessons with L2DWG then we will not be able to take you for your practical test.

L2DWG has the right to stop lessons or for the pupil not to use the car for their test in the following cases:-

* If the pupil’s driving is below the driving test standard.
* If the pupil frequently cancels lessons for any reason and does not take the required lessons needed and will not meet test standard prior to their test.
* If you’re driving instructor had been negatively affected by the cancellation of lessons for whatever reason.
* If the pupil is under the influence of any drugs including medical drugs prescribed by a doctor.
* If the pupil is under the influence of alcohol.
* If the pupil is at all unwell and this would impact their driving in any way.
* If any outstanding lessons are not paid for
* Lesson and Test Cancellations
* When making a booking and/or payment the pupil accepts that L2DWG is not liable for any costs, damages or losses caused or incurred if a car is not available or lessons or tests for whatever reason.
* If you have given permission to your instructor, to take a photograph of you in front of the driving school car.
* You have therefore by doing so granted/given the instructor permission to use that photograph on L2DWG Facebook and Website to promote L2DWG

Feel free to ask your instructor for a more in depth explanation or indeed to opt out.

If the pupil frequently cancels lessons for any reason and does not take the required lessons needed and will not meet test standard prior to their test the test will not go ahead.

​​I (Print name)………………………………………have read understood and agree to abide by the above terms & conditions

Signature ………………………………………..Date……………………………….

Email ……………………………………… Driving License No.……………….

Home Address …………………………… Phone Number……………………..

……………………………

Postcode …………